

## KERALA FINANCIAL CORPORATION

### Right to Service Act – 2012

Sl. No.	Name of Activity	Time limit	Designated Officer	First Appellate Authority	Second Appellate Authority
1	<p><b>KFC Loan Application:</b></p> <p>(a) Communication regarding viability of the Project and security requirements</p> <p>(b) Financial sanction after submission of required security</p>	<p>(a) 2 Months from the date of application</p> <p>(b) 3 Months from the date of furnishing security</p>	Branch Manager/ Chief Manager	Zonal Manager concerned	General Manager
2	<p><b>Release of Security Documents:</b></p> <p>(After closure of loan accounts and production of NOC from other Institutions/ RR/Dept/evidence of disposal of litigation, etc.)</p>	30 days	Branch Manager/Chief Manager	Zonal Manager concerned	General Manager